

Feedback of Non-Teaching Staff- 2020

IQAC and academic monitoring committee of the college conducted interview of non – teaching staff of this college to get feedback from them. Interview technique was adopted in which interviewer posed some questions to the non-teaching regarding some aspects i.e. personality development, medical facilities, administration, academics, ICT facility etc. the following questions were posed to them:

1. Do you think it desirable to visit other institutions/campuses to update yourself with new methods/techniques practices of managing your institution?
2. Do you agree that attending seminars/ workshops would be helpful in expanding your knowledge & skill in conducting your duties more efficiently? And would this exercise help in your personality development somehow.
3. Are you satisfied with working condition in this college?
4. Are you satisfied with the medical attention that you receive here?
5. Does your college provide the platform where you can voice your grievances? Are you satisfied with the mechanism of grievance redressal here?

The views of the non-teaching staff were analysed through the content analysis respondents talked about the dearth of staff in the college.

Furthermore, they stressed that workshops/ training programmes should be organised in the college that will help in refining their work skill efficiently.

In addition, they emphasized that permission should be given to employees to visit other institutions to examine the work culture, policies in updating their knowledge, abilities and enhance their skills which will help in rendering their services efficiently. Moreover, respondents demanded that mechanism of grievances redressal cell should be made functional. Overall they appreciated the cordial relationship with college authority.

Recommendations:

1. Opportunities for professional development for literate non-teaching staff.
2. Welfare schemes for non-teaching staff.
3. There is pressure on the existing staff. We should write to higher education department for more non-teaching staff

Feedback Committee



IQAC

Submitted to the office of Principal for perusal and necessary action.